



Job description

Job title	Veterinary Surgeon
Reports to	Senior Veterinary Surgeon

Overall purpose:

As a key member of a surgery’s team, this role is responsible for delivering excellence in customer service and clinical care whilst promoting pet wellbeing, delivering preventive services and treating sick and injured pets.

Duties and responsibilities

People

- Collaborating in a positive and professional manner with the whole surgery team to deliver best patient care whilst adhering to TPV practice procedures
- Taking direction from and liaising with the Senior Veterinary Surgeon
- Demonstrating flexibility to share daily tasks and responsibilities amongst the veterinary team

Operations

- Conducting consultations, investigations and surgical procedures
- Adhering to TPV Practice Procedures Manual, Standard Operating Procedures and Standard Forms
- Maintaining and developing own clinical skills whilst completing CPD requirements
- Maintaining timely, accurate and up-to-date clinical notes for each patient seen

Customer

- Leading by example by consistently demonstrating a caring, professional attitude to clients, patients and the surgery team
- Communicating promptly and effectively with clients regarding progress of investigations, treatment and follow-up care
- Ensuring that inpatients receive the appropriate clinical care and an effective handover is conducted between colleagues and/or out of hours providers

Date issued Jan 2021	Version 2	Authorised Mel Fuller	Effective from Jan 2021	Page 1 of 3
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- Generating internal referrals and seeking the assistance of appropriate colleagues or advisory bodies to deliver clinical excellence
- Adhering to the Royal College of Veterinary Surgeons Code of Professional Conduct

Strategic Activity

- Supporting the Senior Staff and Leadership Team in promoting the strategic plan and the values of TPV
- Demonstrating a commitment to continuous improvement
- On the request of the Head Vet, act as Mentor to colleagues undertaking the graduate scheme
- Special projects as agreed with the Managing Director

KPIs

- % 'Red', 'Amber' and 'Green' audits
- Monthly Veterinary Surgeons' turnover
- % Follow-up Veterinary Surgeons' consultations

Behaviours

The role is based in a fast-paced environment and the Vet must lead by example.

The Vet must demonstrate flexibility and the willingness to provide cover for absences and weekends, if required, which may include working at other TPV surgeries.

The role requires a commitment to proactively developing own skills whilst completing CPD in accordance with The Pet Vet and the RCVS requirements.

The Vet must adhere to health & safety guidelines.

This role requires strong communication, organisational, time management skills and a positive mental attitude towards daily tasks and responsibilities. The post holder must demonstrate empathy, kindness and compassion, whilst also being calm and confident under pressure.

Working conditions

Hours of work will be undertaken to reflect the needs of the business. This means that the Vet must demonstrate flexibility and the willingness to provide cover for absences and weekends, if required, which may include working at other TPV surgeries.

Date issued Jan 2021	Version 2	Authorised Mel Fuller	Effective from Jan 2021	Page 2 of 3
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This role will require you to be active for long periods of time.

The Senior Veterinary Surgeon must adhere at all times to the Royal College of Veterinary Surgeons Code of Professional Conduct; and ensure that their direct reports do the same.

Direct reports

None

Date issued Jan 2021	Version 2	Authorised Mel Fuller	Effective from Jan 2021	Page 3 of 3
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